Placing Oral Health on the Health Care Agenda Lessons Learned from U.S. Dushanka V. Kleinman DDS, MScD

Symposium on Access and Care University of Toronto May, 2004

Department of Health and Human Services

Objectives

 To present challenges and opportunities in placing oral health on the health care agenda

Department of Health and Human Services

Department of Health and Human Services

 To provide examples from the U.S. experience

Disclosure – my personal biases....

- Oral health is integral to overall health..
- Dental care is primary care...
- Responsibility for oral health is broadbased, not just limited to dentistry...
- Both public health and private care systems must include oral health care components...

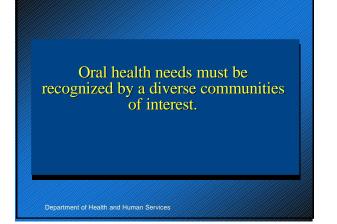
Department of Health and Human Services

All care must be science-driven....

Basic strategies to gain visibility

- Recognition of oral health needs by a diverse communities of interest
- Communication of the science and value of oral health at local and national levels by trusted leaders
- Acquisition and reporting of data to plan, monitor and evaluate health status and programs
- Development of "centering products" that facilitate collaboration and coordination

1



WHY?

- "We have developed several key programs. I am from the government. Trust me."
- "As a doctor, I recommend...."
- "Your plan does not cover this service twice a year. You need to pay..."

Department of Health and Human Services

Department of Health and Human Service

• "My child needs treatment. Now!"

Having diverse communities of interest stimulates the interest of decision-makers.

Department of Health and Human Service

- Mayors
- Governors
- Surgeons General
- Legislators

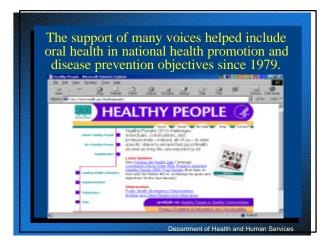
More than dentistry, more than private sector, more than public health...

- Family Voices
- National Foundation for Ectodermal Dysplasias
- Cleft Lip/Cleft Palate Association
- Sjogren's Syndrome Foundation
- Survivors of Head and Neck CA
- TMJD Foundation



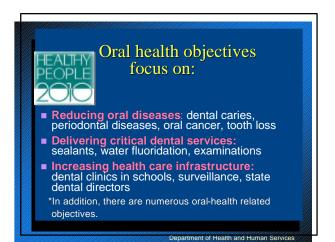
-- A Labor Department employee in NYC, 2002

Department of Health and Human Services



Disclosure.....

- Chief Dental Officer John Green was the Deputy Surgeon General when Surgeon General Julius Richmond released the SG report on health promotion and disease prevention in 1979.....
- Having someone at the right place and right time is key.



HP 2010 oral health-related objectives include:

Department of Health and Human Service

- Access to quality health services
- Educational and community-based programs
- Health communication
- Medical product safety
- Public health infrastructure

The science and value of oral health needs to be communicated at national and local levels by trusted leaders.





The Secretary, DHHS commissioned a SG report on oral health:



"...Oral health is essential to the general health and well-being of all Americans and can be achieved. However, not all Americans are able to take that message to heart."

Department of Health and Human Servin

http://www.nidcr.nih.gov/sgr/oralHealth.asp

The Report also highlighted:

"a "silent epidemic" of oral diseases is affecting our most vulnerable citizens – poor children, the elderly, and many members of racial and ethnic minority groups."

Department of Health and Human Services

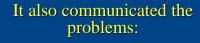
Disclosure.....

- Dr. John Drum, Department of Health and Human Services Secretary Donna Shalala's personal dentist emphasized the importance of oral health to general health to her...
- Chief Dental Officer Stephen Corbin was also the Chief of Staff, Office of the Surgeon General, at the time.

Department of Health and Human Services

The science in the SG report communicated to the "public" and policy-makers:

- Oral diseases and disorders affect the health and well-being throughout life and are associated with other health problems
- Lifestyle behaviors affect both oral and general health
- The mouth is a mirror, reflecting our health, well-being and our identity
- Safe and effective preventive measures exist



 There are profound and consequential oral health disparities within our population

Department of Health and Human Services

Department of Health and Human Services

- More information is needed in order to improve health
- There are substantial barriers to improvements in oral health

The Report stimulated state and local actions:

Department of Health and Human Services

- State plans
- Surveys
- Campaigns– Watch your mouth!
- Legislation

Multiple efforts to address oral health needs were launched around the time of SG Report release.

- Healthy People 2010
- IG Reports
- IOM Report on Expanding Medicare
- HRSA/HCFA Oral Health Initiative
- State Coalitions, Medicaid Summits and Plans
- NGA Policy Forums
- Foundation and non-profit organization activities
- Future of Dentistry Report

Disclosure....multiple engines at work...

- Organizations formed a "friends of the SG report"....
- A coordination committee of federal programs was created to guide the report....
- Supportive (non-dental) agency directors.....
- Dental advocates....working public policy...
- Personal experiences of legislators...
- A SG workshop and conference on a "Face of a Child" were held...

Centering "products" that allow individuals and communities to focus and collaborate on efforts leading to the same goals are critical.

Department of Health and Human Services

A National Call to Action to Promote Oral Health (2003)

- Combines the Framework for Action from the SG report with the Healthy People 2010 oral health objectives.
- Has goals that reflect those of Healthy People 2010

Department of Health and Human Service

- To promote oral health
- To improve quality of life
- To eliminate oral health disparities

http://www.nidcr.nih.gov/sgr/CallToAction.asp



The "Call" asks for plans with strong evaluation components to:

- Change perceptions of oral health
- Overcome barriers by replicating effective programs and proven efforts
- Build the science base and accelerating science transfer

- Increase workforce diversity, capacity and flexibility
- Increase collaborations



Chail Bankh Thrones	ny Date Departs - Melscape 👷 👷 😒	
· Da Jan Br D	menulautar (3rk)	
tat 🖉	Band Hare Insub Seizer Fini Insub Day	N
af Bostnatic A	Lake No Owerd, printed that approximation generation	· CF shart Roand
CDC	TBC Henry Space & Boards Realth Papers 4-3 Rational Contex for Chronic Disease Presentation and Realth Presentation	
coc	Oral Health Resources Entrational Economia	
TROTICES	State-by-State Reports	-
anne les Trais annes Life ag	Cooperative Agreements	
address and according to the second s	had to liste thi	
de la forma necola	Mass 2001–7m CCC is providing range (4) willing in comparations agreement 21 states and 20.5 services in strengthen their and hardly programs and inequalities in the scattbackly of these residuents. The Kandan, which is sen- tion to the scatta strengtheners are also been strengtheners, the for program inducting and scaling addresses strengt, restricting cold-factor and discologing and excluding providing angular, the following polyhettic and discologing and excluding providing angular, the following polyhettic strengtheners and strengtheners are strengtheners and the strengtheners and strengtheners and strengtheners are strengtheners.	nakle Par up nakle Par up 3hg support 3 factors,
	Bates	
	AN 1 AN 1 GO 1 AL 1 ML 1 ML 1 ML 1 MD 1 GO 1 GO 1 GHOADAL OF DANN 1 M TEC	1.86.1
	 dates a will exclusion an oral results program within the state results featurerial, child and Pamily results centure, including triing a ful-firm director and other stat. The state plane to develop an cell heads v 	date dental
	Danage Dage	No we want

Disclosure.....

 A Public Health Service "Oral Health Coordinating Committee" provides communication linkages across federal programs





for all through optimal

Department of Health and Human Service

Data are required to document health status and the evidence-base of interventions.

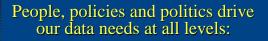
Data are critical to essential public health services:

- Monitor health status
- Diagnose problems and hazards
- Inform, educate and empower public
- Mobilize community partnerships
- Develop policies and plans
- Enforce laws and regulations
- Link people to needed services
- Assure a competent workforce
- Evaluate effectiveness, accessibility & quality of services
- Research for new insights

Department of Health and Human Services

Categories of data needs include:

- Health and disease individuals and populations
- Knowledge, attitudes and behaviors public, profession, policy-makers
- Workforce service, education, research, policy, administration
- Delivery system use of services, visits, reimbursement
- Programs and partnerships local, national and global



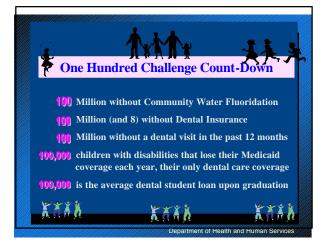
Department of Health and Human Service

- Local
- State
- National
- Global

Data drivers at the national level in the US include:

- Healthy People 2010 Initiative
- Oral Health in America: A Report of the Surgeon General
- A National Call to Action to Promote Oral Health





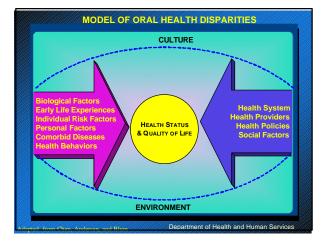






<section-header><list-item><list-item><list-item><list-item><list-item>

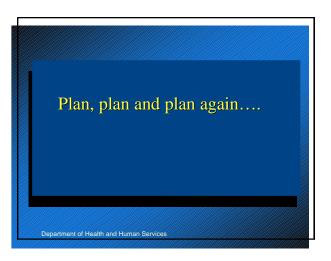






To Start...

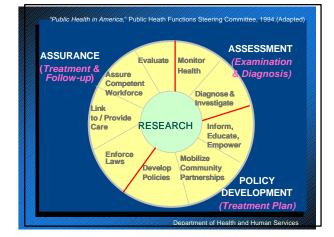
- Develop a plan of action
- Be at the table...join existing and emerging programs
- Remove barriers
- Implement
- Evaluate

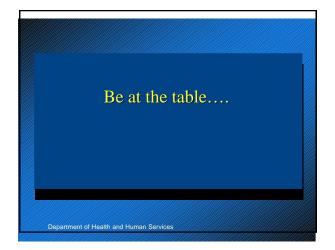


An initial plan can be informal...but from the beginning

- Use clear health indicators to guide programs and monitor progress
- Nurture a consortium of stakeholders
- Align priorities with those of stakeholders
- Ensure cultural sensitivity
- Integrate oral health into general health plans
- Build surveillance and evaluation effort
- Report on progress
- Ensure oral health expertise at key positions

Department of Health and Human Services





Join existing and emerging systems and programs and integrate oral health

- Are you familiar with local health plans in your area?
- What are the emerging health plans for your province?
- What opportunities are there to bring together national and provincial leaders?

Align with existing movements.. such as public health preparedness..that may have common elements

- Strengthen public health infrastructure for surveillance and public health response
- response
 Support public health/community health partnerships
- Renew commitment to increase global surveillance and public health
- Ensure ability to recognize and report symptoms
- Support research

Hamburg, MA Nuclear Threat Initiative Science 2002:295;1425

Department of Health and Human Service

Align with efforts to address "health literacy" (Health Literacy: A prescription to end confusion (IOM April, 2004)) "The degree to which **Potential Intervention** individuals have the Points: capacity to obtain, process and Culture and society understand basic Health system health information and Education system services needed to make appropriate Health outcomes and health decisions (Ratzan costs and Parker, 2000)."

Department of Health and Human Services



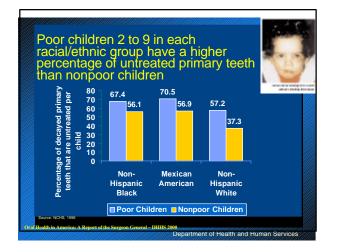
Remove Barriers

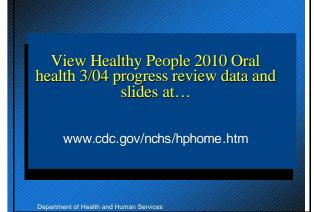
- Change the perception of dentistry/oral health and its potential role (within profession and beyond)
- Enhance response by extending information technology, workforce..
- Address limitations (legislation, liability, training, competencies)



Evaluate

- What are the outcomes to be measured?
- How will efforts be monitored, redirected and redesigned?
- How will the effectiveness, accessibility, costs and quality of efforts be evaluated?



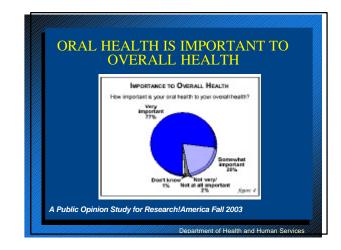


$It's all about health and our future. (The Future of the Public's Health in the 21^{s} Century (IOM, 2003))$

- Adopt a population health approach
- Strengthen public health infrastructure
- Build new generation of intersectoral partnerships
- Develop systems of accountability
- Make evidence the foundation of decision making

Department of Health and Human Service

 Enhance and facilitate communication



"Some say knowledge is superior to action. Others say action is superior to knowledge. Both are wrong. Unless knowledge is tied to action it is not deserving the recompense."

-al-Huhwari, 11th century Sufi saint

Department of Health and Human Services

Prescription for the Promoting Oral Health

Ŗ

Take care of your health q day Base actions on science Commit to being a leader for the nation's health Think globally, act locally

Disclosure....

We would not be where we are in the US if it were not for the model Canada set with the LaLonde Report, and the Canadian clinical preventive services task force report...and so much more...

Department of Health and Human Services

THANK YOU!