PERCEPTIONS OF DENTAL CARE DELIVERY

Patricia Main, James Leake, David Burman

May 14, 2004

Where did the surveys come from? • BC 7.6 • NS 11.4 3.8 2.5 PEI AB • SK 3.8 3.8 NF&L ■ MB 5.1 NV 0 • ON 53.2 NWT 2.5 ■ PQ 5.1 ■ YK 1.3 ■ NB 0 5/27/2004

Who were the people surveyed?

 Non Government 	44.6
Health	31.6
Social Service	10.7
• Educ	22.8
Population served: Adult	56.4
All income levels:	53.2
 No or low income levels: 	43.0
 All Cultural Groups 	60.3
• FNI	14.7

7/27/2004 3

Findings

- Handout provided for Questions 1 to 6
 - Differences between Ontario and the rest of Canada
- Oral health care issues identified in Question 7

2004 4

Q1 positive aspects of oral (dental) health care delivery (percent)

Providers offer good dental care: 84.6

	Ontario	Rest
 Some children have access 	78.6	91.2
 Good access: prevention 	9.1	30.6
Easy access: dentists	38.1	50
 Easy access: specialist 	23.0	41.7

5/27/2004 5

Q2: negative aspects of dental health care delivery

• ? cost inaccessible without insurance:	97	
• Inverse Care Law:	94	
 Insurance: unavailable low income people: 	95	
• Gov. resist including dental care in health:	89	
Special needs: problems in accessing care:	87	
• Insurance plans are inadequate:	85	
O.H. isolated from general health:	84	
Onta	rio Rest	t
• Few alternative settings: 95	83	
Poor feel unwelcome: 83	3 70	
5/27/2004		6

Q5:changes last 10 years: system less effective

	Ontario	Rest
• Municipal cutbacks:	88	46
Hospital underfunding:	69	58
regionalized health authorities:	44	67
• ? cannot afford dental care		
due to unemployment:	81	63

Q6: improve access to dental care?

- Provide basic dental care under medical plans for high need groups:92
- Make greater use of other dental professionals 85
 Ontario Rest
- Provide for training of dentists in community/ hospital settings: 91 71

5/27/2004 8

Identified Issues

- Alternate Delivery
- Need for recognition of oral health in health
- Regulatory Issues
- Training Issues
- Access and Low Income
- Cost of Care
- Seniors

5/27/2004

Other Issues

- Prevention
- Chief Dental Officer
- Communication and language
- **Another conference in the West.**
- Alternate payment
- Universal care

5/27/2004

Other Issues

- Social Contract
- Majority are OK
- Evidence-based Care
- Awareness
- Distribution
- Resources
- Attitude

11

Comparison of Current Oral Health Initiatives: Issues Survey FPTDD NS Seniors CapC Access and Romanow Care Policy Policy: CDO" HC lack of Current Policy priority eadership Manpower raining Geriatric raining Human Training ducation osts / debt Resources Monitor / Monitor/ urveillance urveillance

Initiatives: Issues						
Survey	FPTDD	NS Seniors	CapC	CDA Romanow	Access and Care	
Program Delivery		Program delivery	Factors aiding access	New models of delivery	Models of delivery	
Access	Access to care		Barriers to access		Barriers to OH Care	
EB Practice		Education non-OH providers	Who does not have access?	Social safety net	Implications of EB practice	



