Kelly Lyons Bio: Dr. Kelly Lyons is a Professor in the Faculty of Information at the University of Toronto with a cross appointment to the Department of Computer Science. Prior to joining the Faculty of Information, she was the Program Director of the IBM Toronto Lab Centre for Advanced Studies (CAS). Her current research interests include service science, knowledge mobilization, data science, social media, collaborative work, and software engineering. From 2015 to 2020, Kelly served as Associate Dean, Academic in the Faculty of Information. From 2020 to 2021, Kelly is serving as the Dean's Advisor on Pandemic Planning and Response. Kelly has co-authored several papers, served on program committees for conferences, given many keynote and invited presentations, and co-chaired several workshops. She has been the recipient of an NSERC Strategic Partnership Grant, NSERC Discovery Grants, an NSERC Collaborative Research and Development Grant with SAP, two NSERC Engage Grants (with Sciencescape and Dell), MITACS Accelerate Grants (with CA, IBM, and Cerebri AI), a SSHRC Knowledge Synthesis Grant, two University of Toronto/UCL research grants, an IBM Smarter Planet Faculty Innovation Grant, an IBM Advanced Studies grant, and has received funding through the GRAND Networks of Centres of Excellence (NCE). Kelly is an IBM Faculty Fellow and a Faculty Affiliate of the Schwartz Reisman Institute for Technology and Society. She is currently on the Board of CS-Can/Info-Can and on the Board of the Informs Service Science Section. From 2008 to 2012, she was a Member- at-Large of the ACM Council and a member of the Executive Council of ACM-W.